

MAPLE IQ

EC4 System Reboot: User Guide



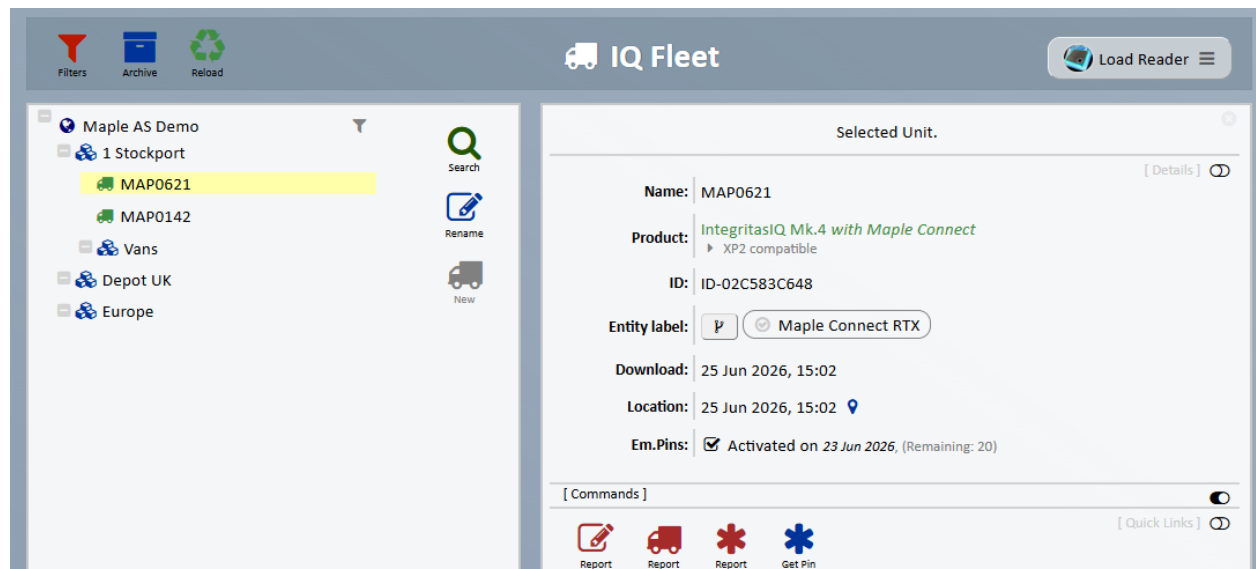
Performing EC4 System Reboot

Only authorised users can login to the ‘Maple Web Portal’ - If you do not have access, contact your system administrator or contact Maple Aftersales for support.

1. Login to the [Maple Web Portal](#), from the dashboard navigate to the fleet page.

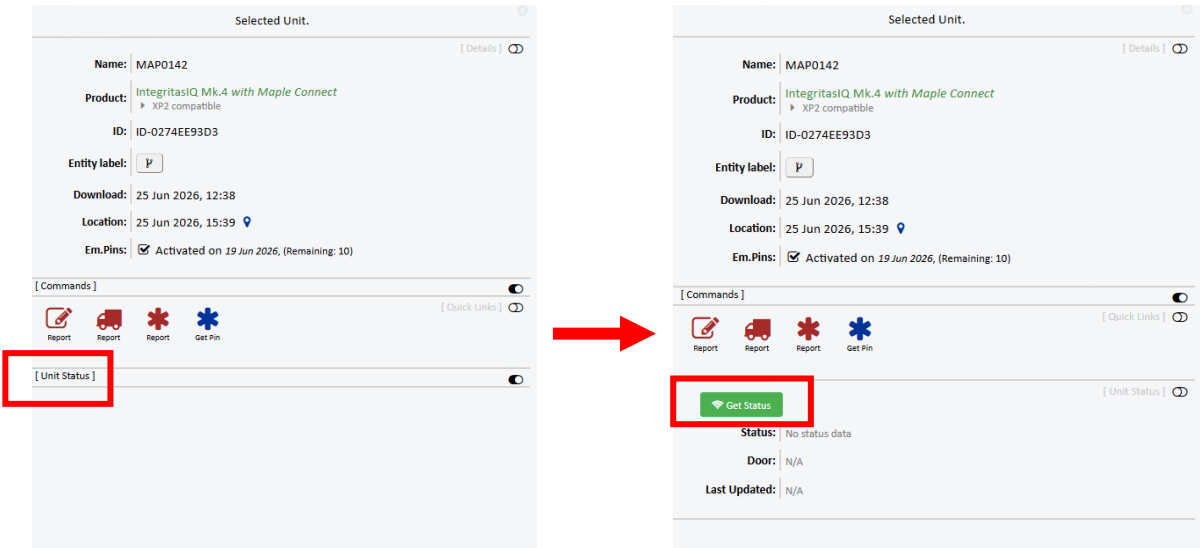


2. Locate the target unit from the fleet view menu.



3.
- Expand the unit status menu to reveal the **Get Status** button – Clicking this button will pulse the EC4 control unit, which will initiate a system reboot if the control unit is in a shutdown condition.

NB: Depending on network connectivity, this could take-up to 2 minutes.



4.
- In the event the control unit remains unresponsive, contact the Maple Aftersales team for further support (see page 4 for contact details).

Contact Maple

AfterSales & Technical Support

If you require technical support or are experiencing any issues with Maple products, please contact the Aftersales Team for further assistance..



+44 (0) 1455 616 574



aftersales@securedbymaple.com

Sales & General Enquiries



+44 (0) 333 012 9108



sales@securedbymaple.com

Visit the Website



www.maplefleetservices.co.uk

